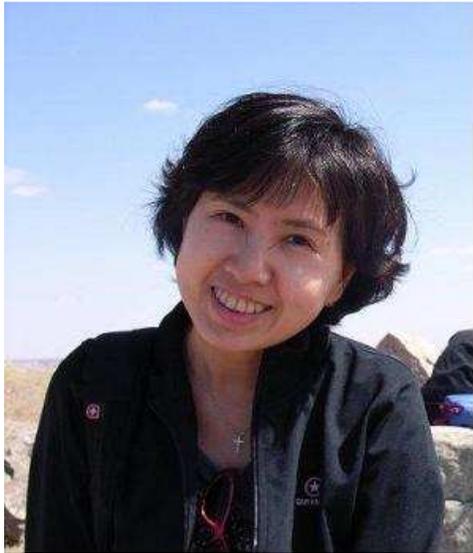


Telecommunications Student Profile

~ Daisy Yu ~



**Daisy Yu, Shaw Communications,
Calgary – SAIT Telecom Grad - 2009**

My name is Daisy Yu and I graduated as a Telecom Systems student from SAIT in May 2009. I got the most valuable experience in my life during the three years at SAIT – two years as an ITTS student and one year as a contract instructor. Right now I am working for Shaw Communications as a Telephony Analyst in the Engineering Operations department.

After moving to Calgary with my family in 2006, I first improved my English skills before deciding what to do next. Going back to school was a tough decision, but it was one of the best decisions I have ever made. I did some career research - read Industry surveys, talked to people and did some job shadowing. Finally I decided to take the ITTS program at SAIT because technical jobs are my favorite and there are a lot opportunities in the Telecom industry.

In two years, I met so many excellent people, made a lot of friends and of course, and learned a lot - not only the knowledge and skills - but also the professional attitudes and how to build my career path step by step. The greatest strength of the School of ICT is that the students are always supported. Besides in-class study, I did my capstone project with the Quantum Key Distribution Project (joint with the University of Calgary) as a research assistant; got five scholarships and awards; worked with the Information Network Cabling team for World Skills Competition 2009 and so on.

I graduated with GPA 3.99, and was immediately offered a position as Network Technician with a large service provider in northern Canada, however, I chose to stay in Calgary with my family and found a job as a Field Technician with a service company. I was also given a great opportunity to teach at SAIT replacing an instructor who was on leave. I took the challenge and really enjoyed my wonderful students. Currently I am working for SHAW Communications and my daily duties include monitoring, maintaining and troubleshooting digital phone networks. The courses I learned at SAIT prepared me for what I am doing such as WAN, SONET, Wireless, MPLS, BGP, Service provider Switching and etc. I work with field technicians, different Engineering departments and other service providers such as TELUS, Bell, MTS Allstream and Sasktel.

People think Telecom just means all phones, but ISPs provide Internet, TV, phones, wireless services and more. All kinds of information has been converted into packets and carried through copper, optics fiber or free air. Telecom is an amazing world and there is always something new to learn. If you enjoy technical challenges and are eager to learn new things, I would say that Telecom Systems is a perfect fit for you.

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